

Update date: March 13, 2026

Effective date: 13 March 2026

You are welcome to register for a BI Platform account and use the services of the BI Platform!

In order to provide you with a pleasant and secure service experience, the "BI Platform User Agreement" (referred to as "this Agreement") is set out here, which sets out the terms and conditions that you must abide by when registering a BI Platform account and using BI Platform services, and has the effect of a formal written contract. Please read carefully before you register your BI account or use your BI services, especially the rules and terms prominently marked in bold, underlined, etc., which may involve the exclusion or limitation of liability of the relevant parties, the application of law and dispute resolution. Please read them carefully.

Unless you have read and accepted all of the terms of this agreement, you will not be able to register for a BI Platform account or use all of the services of BI Platform. If you do not agree with any of the contents of this agreement, please stop registering or using the services of BI Platform immediately. **By clicking or checking "I have read and agreed to the User Agreement" or using or accepting any services of the BI Platform in any other way, it is deemed that you have read and agreed to this agreement and voluntarily accepted to be bound by all the contents of this agreement. Please confirm again before deciding to register or use the service that you are aware of and fully understand all the contents of this Service Agreement.**

The parties to this agreement are BI Ai (Shanghai) Business Consulting Co., LTD., the operator of the BI platform, and the user of the BI Platform services (referred to as "you" or "the User"). **This Agreement includes the main body of this agreement and all specific terms of service, supplementary agreements, and various rule terms that BI Platform has published or will publish. All specific terms of service, supplementary agreements and rules are an integral part of this agreement and have the same legal effect as the main body of the agreement.**

1. Special Notes

1.1 BI Platform is a comprehensive information query platform operated by BI Ai (Shanghai) Business Consulting Co., LTD. (including but not limited to BI Platform web version, BI Platform APP, BI Platform mini-program, BI Platform meta-service, and new forms emerging with technological development, etc.). The BI platform automatically compiles legally disclosed information data (including but not limited to business registration information, court judgment information, legal litigation information, information on bad faith, information on the person subject to enforcement, intellectual property information, annual reports of enterprises, etc.) in a non-manual retrieval manner to provide users with information query services free of charge or for a fee.

1.2 BI Platform information data source websites include, but are not limited to: National enterprise credit information publicity system (<https://www.gsxt.gov.cn>), Chinese judicial documents network (<https://wenshu.court.gov.cn>), China executive information network (<http://zxgk.court.gov.cn>), the state intellectual property office of the website (<https://www.cnipa.gov.cn>), trademark office of the National Intellectual Property Administration China Trademark network (<http://sbj.cnipa.gov.cn>), official website of the National Copyright Administration (<https://www.ncac.gov.cn>).

1.3 In order to provide you with better services, BI Platform reserves the right to formulate specific rules and terms as required by the services and publish them on the relevant service pages of BI platform. **Before using**

a specific service, you should carefully read the service rules applicable to the specific service. By registering your BI Platform account and using the specific service, you agree to accept and be bound by those service rules.

1.4 BI Platform may modify and/or supplement this agreement and its rules at any time for reasons such as business functions, usage rules, laws, regulations and regulatory requirements, better service provision, business strategy, etc. The modified agreement and rules shall take effect from the date of public notice. If you do not agree with the modifications made by BI Platform to this agreement and related rules, you should immediately cease using BI Platform's services; If you continue to use it, it will be deemed that you have accepted the modified terms, and in the event of a dispute between you and BI Platform, the latest terms of the agreement shall prevail.

1.5 BI Platform always adheres to the principle of providing legal and compliant services to users. In accordance with relevant laws, regulations and regulatory requirements, BI Platform does not support the registration, login or access of entities outside the People's Republic of China (for the purposes stated in this agreement, outside includes the Hong Kong Special Administrative Region, the Macao Special Administrative Region and Taiwan region) and the login or access using overseas IP addresses.

2. Account registration and management

2.1 You acknowledge and undertake that you have full capacity for civil rights, or that you have the appropriate age and intelligence requirements for registering a BI Platform account and using BI Platform services, or that although you do not have full capacity for civil conduct, you have obtained the consent of your parents or other legal guardians and have your parents or other legal guardians register and use BI Platform services on your behalf. If you register an account without the aforementioned capacity for civil conduct, you and your parents or other legal guardians shall bear all consequences arising therefrom in accordance with the law. In such cases, the BI Platform reserves the right to cancel your account or stop providing services to you. Once you register as a BI platform user, it is deemed that you authorize BI Platform to obtain, compile and provide relevant data for you.

2.2 When you register for a BI Platform account (including by authorizing login through a third-party account), you should follow the principles of good faith, legality and good faith, and fill in the registration information as prompted on the BI Platform registration page. The account information you use and fill in must comply with the principles of good faith, truthfulness, legality and validity, and you must not register an account on the BI platform in the name of another person or other organization without the authorization of the relevant rights holder. Do not register an account using misleading information (including but not limited to names, avatars or profiles that give the impression that the account is associated with other individuals or organizations), nor using information with illegal, obscene, insulting or personal attack meanings. **Otherwise, BI Platform reserves the right to suspend or terminate your registration, or to unilaterally take measures such as setting a time limit for correction, deletion/reset of information, suspension of use, cancellation of registration, or withdrawal without notice. You shall be responsible for any legal liability or adverse consequences resulting from the illegal, untrue, inaccurate, untimely updated information provided by you or any other non-compliance with this agreement.**

2.3 When you register as a BI platform user, the mobile phone number you use for registration will be your user account, which is owned by the BI platform and you only have the right to use it. BI will confirm your user

identity by sending a verification code to the mobile phone number you provided, and the same mobile phone number can only be used to register one account. To ensure account security, if your mobile phone number changes, please modify it in time. **BI platform will not be responsible** for any loss such as account theft or personal information leakage caused by your failure to modify the mobile phone number in time due to **your own reasons, but will do its best** to assist you in handling it to minimize the impact on you.

After your account is successfully registered, if there are any updates to your registration information, you can log in to the account information page of the BI platform at any time to change your basic information. At the same time, you can also choose to complete your other user information to enhance your user service experience.

2.5 You can only register as our registered user through our official channels, except by authorizing login through third-party accounts and BI platform associated platform accounts. You may not obtain an account on the BI platform by means including but not limited to purchasing, renting, borrowing, sharing, using or destroying our registration system and/or any other means without our permission.

2.6 BI Platform will protect the registration information you submit, and BI Platform will collect, process, use and share the personal information involved in the registration information you submit in strict accordance with this agreement and the Privacy Policy.

2.7 For the avoidance of ambiguity, the BI Platform-associated platform referred to in this agreement means only the BI Intelligent Risk Management Platform (including but not limited to BI Intelligent Risk Management Platform app, mini-program, H5, etc.) operated by BI Ai (Shanghai) Business Consulting Co., LTD.

l ii Account Usage and Cancellation

3.1 Once you have successfully registered your account, you can log in to the BI platform with that account and use all the services of the BI platform as required. At the same time, in order to enhance your user experience, you can log in to the associated platform of the BI platform using your BI platform account, become a user of the associated platform of the BI platform and use the related services of the associated platform; When you log in to the associated platform with your BI platform account, your account information will be synchronized to the associated platform.

3.2 If you have not completed the registration process on the BI platform, the BI Platform will still allow you to access the BI platform and use limited services such as enterprise inquiry, browsing partial enterprise information, etc. If you have completed the full registration process but have not logged in when using the services, you will still only be able to use the limited services.

3.3 You understand and know that one account can only log in to one platform of the same type of device at the same time (if you log in using a computer, the same account can only log in on one computer at the same time, but you can also log in to the same platform on your mobile phone), otherwise you will be forced to log out and the BI platform will not bear any responsibility.

3.4 When you log in to your BI Platform account to use **BI Platform services, you must not engage in non-human continuous and frequent query operations, or obtain BI Platform platform information, news, data unreasonably and in large quantities through machine scraping, copying, mirroring, etc. Otherwise, BI Platform reserves the right to restrict, freeze, cancel your account without notice Suspend**

or terminate the provision of some or all of the services under this agreement without any liability for it. **If multiple accounts within the same IP address engage in such behavior multiple times, BI Platform will have the right to automatically block that IP address without any liability to you.**

3.5 To ensure the security of the relevant account, **you may not transfer, sell, rent, lend or share the account with others** without the written consent of BI Platform. **Otherwise, you shall be liable for compensation for any infringement or potential infringement of the legitimate rights and interests of BI Platform or a third party, and BI Platform reserves the right to restrict, freeze or cancel your account without notice. Suspend or terminate the provision of some or all of the services under this agreement to you without any liability for it. BI Platform will determine whether your account has the aforementioned violation based on certain criteria, such as whether the number of devices logged in and used by the same account recently is abnormal, whether the number of queries made by the same account in a single day is abnormal, and whether there are other specific behaviors that are sufficient to be recognized as violation.**

3.6 You are legally responsible for the security of your registered account and for all consequences arising from all activities and events (including but not limited to signing any agreement online, uploading, Posting, and entering any content) that occur through this account, and all actions that occur through this account will be regarded as your own true intentions. You should properly and properly keep, use and maintain your registered account and password, and take necessary and effective confidentiality measures for your account and password. Otherwise, BI platform shall not be liable for any loss or damage resulting from the leakage, loss or theft and tampering of your account and password or other valid identification information due to your personal reasons. If you accidentally lose your password, you can retrieve it by obtaining a verification code through the registered or bound mobile phone number and resetting the password. If you discover any illegal theft of your account, password or security breach in your account, please notify BI Platform immediately. You understand that BI Platform takes reasonable time to act on your request and BI Platform shall not be liable for any consequences (including but not limited to any loss of yours) that occur before taking action.

3.7 To protect account security and prevent incidents such as account theft, **BI Platform may from time to time or periodically use one or more methods to verify the identity of registered users (such as SMS verification, etc.) if the user fails to pass the verification successfully, we have reasonable grounds to suspect that the account has been stolen or other unsafe situations, And may, depending on the severity of the circumstances, unilaterally decide whether to suspend or terminate the provision of our products and/or services to the account and/or take further measures. You agree that we take the measures mentioned above in order to protect the security of your account and we shall not be liable for any of them.**

3.8 BI platform provides you with account cancellation function. You can apply to cancel your account in the following ways:

- (1) Log in to the BI Platform App and submit the account cancellation application through "My - Settings - Account Settings - Account Cancellation";
- (2) Log in to the web version and submit the account cancellation application through "Personal Center - My Account - Cancel Account";
- (3) Log in to the BI platform mini-program and submit the account cancellation application through "My - Account Settings - Account Cancellation";

(4) You can send an email to the customer service email of the BI platform to submit your request for account cancellation. We will assist you in applying for the cancellation of your account.

After the account is cancelled, we will cease to provide you with products or services and, upon your request, delete your personal information or anonymize your personal information, except as required by laws and regulations.

3.9 You understand and are aware that if your account is cancelled or is subject to other restrictive measures (bans, freezes, etc.) by the BI platform, the effect of such measures shall be retroactive to the use of the account on the associated platform.

4. BI Platform Services

4.1 Subject to compliance with laws, regulations and this Agreement, after you register and log in to your BI Platform account, you may choose to use various services provided by BI Platform based on your own needs and specific service rules. **You understand and are aware that some products or services of the BI platform are provided on a paid basis, and you need to purchase membership or recharge and pay to use such services. Please carefully confirm the tariff standards, rights content, usage rules and your relevant order information marked on the specific pages of the BI Platform before using the relevant services. For example, when you use the BI Platform membership service feature, you need to comply with the BI Platform Membership Service Agreement. After you submit the order information and successfully pay the corresponding price, the specific terms of the agreement between you and BI Platform regarding the relevant product or service will come into effect. In the event of a conflict between this agreement and the specific agreement, the specific agreement shall prevail.**

4.2 The services of the BI platform include but are not limited to:

- (1) Provide users with information query services (such as partial information query of enterprises in the Chinese mainland, subject to the display page of the BI platform);
- (2) Use of value-added services through purchase of membership, payment, etc., including BI platform membership services (including VIP membership, SVIP membership, enterprise membership packages) Enterprise report (including enterprise credit report tax and finance edition, equity penetration report, etc.) query and download export service, tender check service, construction check service, overseas enterprise information entrusted query service, BI Platform enterprise certification service, etc.
- (3) Other services agreed upon under this agreement, or new functions or services introduced by the BI platform from time to time.

You understand and agree that the value-added services provided by the BI platform, such as membership services and enterprise report query and download, are online downloads and other digital network virtual goods. Such services are not subject to no-reason returns and are non-refundable once activated. BI Platform will introduce different value-added services based on different product/service types, or improve and optimize existing service types in accordance with user needs and changes in product/service types. The specific service contents are subject to the announcements on the relevant service interface of BI Platform or the actual provision. You may choose your own specific service type. When you use the various services of the BI Platform, your use is deemed to be your consent to the rules of each service and the various announcements made by the BI Platform in that service. Meanwhile, BI

Platform does not authorize any third party to sell BI Platform services of any kind. For any BI Platform services purchased from other third parties, BI Platform reserves the right to determine the corresponding user account or enterprise package account as an abnormal account and to reclaim the account or refuse to provide services, and to hold them legally responsible.

4.3 BI will actively maintain the normal operation of the platform, improve the accuracy and comprehensiveness of the information posted, improve technology, enhance your service experience, and study and improve the objective circumstances and constructive suggestions you have reflected regarding the platform services and related issues. If you find that the services or information in the BI platform violate the law during your use of the services, you may report or complain to the BI platform in a timely manner, and the BI platform will take corresponding verification and handling measures upon receipt of your report or complaint.

4.4 You understand and agree that when using the services of BI Platform, some of the content and information displayed by BI Platform are generated by artificial intelligence based on publicly available information. For such content and information, BI Platform will mark them in a prominent manner such as the "AI" label, and add a prominent prompt label at the end of the generated text or at the bottom of the interactive interface. In addition, in accordance with relevant laws and regulations, BI will display publicly available information truthfully and will not actively edit or modify it. Due to factors such as the current level of technology and the asynchronous update of the information source website, the existing information content displayed by BI Platform is not regarded as BI platform's confirmation or guarantee of its accuracy, truthfulness, completeness, timeliness or security. At the same time, BI Platform only identifies and responds to your query request. It is up to you to determine whether the content you have queried is consistent with the subject of the submitted query, and the query data results returned by BI Platform do not constitute any express or implied views or warranties of BI platform to any person. Please verify the completeness or accuracy of such information before making a judgment or decision based on the information provided by the BI Platform service, and bear the consequences of using it yourself. BI Platform is committed to improving its technical skills to provide you with a higher quality of service.

4.5 You understand and agree that in order to provide you with more detailed and considerate services, BI Platform will send you system announcements, emails, in-site messages and/or mobile text messages related to BI Platform website management, service rule updates, etc. The methods and scope may change without prior notice to you, The content of such notifications may have a material positive or negative impact on your rights and obligations. Please pay close attention. In addition, the BI platform may also send you activities or information that you may be interested in via email, in-site message, pop-up, text message, phone call, etc. You have the right to choose whether to accept them. If you refuse to accept, email, in-site messages, and pop-ups can be turned off in Settings - Message Notifications or by clicking off. Text messages can be replied to unsubscribe as prompted. You need to reply as soon as possible. If the time interval is long, replying may cause the unsubscribe to not take effect. Please contact us directly to unsubscribe.

4.6 You understand and agree that BI platform services may involve the collection, storage, use, sharing and protection of users' personal information. When you use the services provided by BI Platform, you agree that BI Platform may collect, use and share relevant personal information in accordance with this Agreement and the Privacy Policy.

5. User Conduct and Liability

5.1 You acknowledge and undertake to abide by the following regulations in the course of using the BI platform services:

- (1) Comply with national and local laws, regulations and other normative documents, and do not engage in any behavior that violates the provisions of laws and regulations, contravenes public interests or public morality, or harms the legitimate interests of the BI platform and others.
- (2) Comply with the agreements and regulations related to the services of the BI platform and do not violate this agreement, the specific service rules and the robots.txt or similar files in the BI platform products or services.
- (3) Do not use or borrow the BI Platform for any activities that may adversely affect the normal operation of the Internet or mobile network or endanger the security of information networks. Including but not limited to:
 - a. Access to BI platforms or other computer information networks or use of computer information network resources without written permission;
 - b. Deleting, modifying or adding functions of the BI platform or other computer information network without written permission;
 - c. Access to BI platform or other computer information network without written permission to delete, modify or add data and applications stored, processed or transmitted;
 - d. Creating, spreading destructive programs such as computer viruses (including Trojans), stealing other user accounts, passwords, privacy, or manipulating other people's computers;
 - e. Accessing or attempting to access our products or services through web crawlers, robot software, or other automatic means to obtain information about them.
- (4) Do not use the BI platform to upload, display or disseminate anything that is prohibited by state or law, that endangers national security, discloses state secrets, subpowers state power, undermines national unity, goes against public interests or public morality/public order and good customs, that endangers cyber security, that is suspected of infringing upon the legitimate rights and interests of others, that is false, that is harassing, that is defamatory Abusive, threatening, vulgar, obscene or any other illegal information.
- (5) No operation or use of any device, plugin, add-ons, third-party tools, etc. shall be carried out to interfere with or attempt to interfere with the normal operation of the BI platform, the integrity and accuracy of its products or services, or any activities conducted on the BI platform.
- (6) Using the BI Platform for advertising, disguised advertising, word-of-mouth marketing, product sales, pyramid schemes, etc. without written permission.
- (7) To rent, lend, copy, modify, link, reprint, compile, publish, create a mirror site, or use for any other commercial purpose any part of the services related to the BI platform or the use or acquisition of this service.
- (8) Submitting, publishing false information, or impersonating, using another person's name.
- (9) Other acts that violate laws and regulations and infringe upon the legitimate rights and interests of the BI platform or other third parties.

5.2 You understand and agree that BI Platform provides you with a non-transferable, revocable and non-exclusive service. Unless otherwise agreed in writing, you may only use our products and services for non-commercial purposes and may not sell or otherwise provide to third parties the service information you obtain while using BI Platform Services or the services themselves for profit. You may not use the data and service information provided by BI Platform to engage in any act that violates laws, regulations or other regulatory policies.

5.3 In accordance with regulatory requirements, you shall use the BI Platform services within the territory of the People 's Republic of China. Any data information you obtain through the BI platform shall only be stored and/or used within the territory of the People' s Republic of China. You shall not log in or access with an IP address outside the territory, and you shall not transfer the data information obtained through the BI platform outside the territory. Or in any way allow any foreign institution, organization or individual to query, retrieve, download or export the above-mentioned data. Otherwise, BI Platform reserves the right to cease providing services to you without refunding any fees (if any) and to pursue legal liability.

5.4 You understand and agree that in order to ensure that you use the services of BI Platform in accordance with laws and regulations and this agreement and the specific service rules, BI Platform or relevant national regulatory authorities have the right to supervise and inspect your use of BI Platform services at any time. BI Platform will conduct risk assessment, detection, inspection and audit of the services you enjoy either on its own or as required by national authorities. If it involves private information, BI Platform will take reasonable protective measures and you should cooperate. If you refuse, BI Platform reserves the right to cease providing services to you until you cooperate and BI Platform confirms that your use of BI Platform services complies with the law and this agreement.

5.5 If you find other users uploading illegal or infringing content during your use of BI Platform services, you can contact BI Platform customer service staff through complaint guidelines, and the relevant personnel will verify and handle it as soon as possible. If you think the above methods do not solve the problem or you feel it necessary to seek help from the judicial administrative authorities, you can provide feedback to the relevant authorities, and the BI platform will cooperate with the judicial authorities in investigation and evidence collection in accordance with the law.

Vi. Intellectual property Rights

6.1 Unless otherwise stated by BI Platform, all intellectual property rights (including but not limited to copyright, trademark rights, patent rights, trade secrets) and other related rights of all products, technologies, software, programs, data and other information (including but not limited to text, images, charts, audio, video, color, layout design, electronic documents) of BI Platform, All are owned by the BI Platform. No one may reverse engineer, decompile or disassemble the software without the written authorization of BI Platform, nor may they capture, reproduce, copy, publish, distribute, publicly display, encode, translate, transmit, distribute, mirror BI Platform data, information and materials or automatically obtain BI Platform data by other software programs. You may not provide the information and data obtained to any third party; otherwise, BI Platform will hold you legally responsible.

6.2 You understand and agree that any content (including but not limited to images, photos, animations, videos, audio recordings, music, text, etc.) that you upload, publish, transmit or disseminate to the BI

platform for public access is either original or legally authorized by you, Your act of uploading, submitting, storing or publishing does not infringe the intellectual property rights or other legitimate interests of others; otherwise, BI Platform reserves the right to delete or take other necessary measures to stop (including but not limited to blocking and/or terminating the use of your account); At the same time, with respect to the publicly available content you upload to the BI Platform, you authorize BI Platform to use, reproduce, modify, adapt, publish, translate, create derivative works based on, distribute, perform and display such content (in whole or in part) free of charge, permanently, irrevocably, non-exclusively, and with full sublicense rights worldwide, Or incorporate such content into any other form of work, media or technology that is currently known or later developed.

6.3 In order to continuously improve and provide better services to users, if you are a business user, you agree that BI Platform may use your name, trade name, trademark and other information or logos in BI Platform products and in events and/or other promotional activities organized by BI Platform.

6.4 If you believe that BI Platform or the content on BI Platform has an improper impact on your intellectual property rights, you may submit rights protection materials through the channels designated by BI Platform, BI Platform will make reasonableness and legality judgments based on your requests and materials, and provide timely feedback.

7. Protection of Minors

7.1 If you are a minor under the age of 18, you must obtain the consent of your guardian and, under his guardianship and guidance, read this agreement carefully before using the services of the BI platform. Adults who are over 18 years old and do not have full capacity for civil conduct for any reason shall be subject to the provisions of this agreement concerning the protection of minors.

7.2 The BI platform attaches great importance to the protection of minors' personal information. When you fill in your personal information, please enhance your awareness of personal protection and handle it with caution. Also, use the services of the BI platform correctly under the guidance of your guardian.

7.3 Minor users should use the Internet correctly within a reasonable range under the supervision and guidance of their guardians, develop good online habits, and avoid being addicted to the virtual cyberspace. When using BI platform services, minor users must abide by the National Youth Internet Civilization Convention, enhance safety awareness and strengthen self-protection.

7.4 If a minor user violates laws and regulations, regulatory normative documents or this agreement and other supplementary agreements, the minor user and his or her guardian shall bear all legal responsibilities arising therefrom in accordance with the law.

7.5 To better protect the privacy rights of minors, BI Platform reminds you to post content containing materials of minors with caution. Once posted, it is deemed that you consent to BI Platform and related services to display the information, portrait, etc. of such minors and allow BI Platform to use and process such content related to minors in accordance with this agreement.

Viii Liability for Breach of Contract

8.1 You understand and agree that BI Platform has the right to make independent judgments based on your specific conduct and may immediately suspend or terminate the provision of some or all of the services to you and take measures including freezing, canceling or deleting your account when it deems that you have violated one or more of the laws, regulations or provisions of this agreement in the course of using BI Platform services, Specific measures such as the deletion or blocking of relevant violation information. In addition, if your violation or breach of contract causes damage to the rights and interests of BI Platform or other third parties, you shall bear full liability for compensation (including but not limited to property damage compensation, reputation damage compensation and transportation fees, legal fees, investigation and evidence collection fees, litigation fees, property preservation fees, enforcement fees, etc.), And pay a penalty not less than the amount of improper benefits you have obtained in respect of the violation or breach.

8.2 BI Platform has the right, based on reasonable judgment, to take appropriate actions (including but not limited to reporting to the regulatory authority, filing a lawsuit, etc.) against acts that violate relevant laws and regulations and the provisions of this agreement, and to retain relevant information as evidence of your violation in accordance with laws and regulations, and you shall bear all legal responsibilities arising therefrom alone.

8.3 In order to ensure that you can better use the services of the BI Platform, BI Platform reserves the right to provide the relevant records and necessary information within the system, such as the subject information, contact details, complaint-related content of the disputing party, to the relevant parties or relevant departments without prior notice or with your consent.

8.4 You acknowledge and agree that you shall be solely responsible for any claims or claims made by third parties resulting from your violation of relevant laws, regulations, regulatory policies and/or the contents of this agreement, and you shall also compensate for any losses suffered by BI Platform as a result.

Ix. Disclaimer

9.1 You understand and agree that, in compliance with the law, BI Platform shall not be held responsible for service interruption, untimely service, service security, service termination or other losses caused to you due to the following reasons. However, BI Platform will strive to cooperate with relevant departments as soon as possible to carry out timely repairs to reduce the losses and impacts caused to you as a result

(1) Force majeure factors. Force majeure is an objective event that cannot be foreseen, overcome or avoided and has a significant impact on one or both parties. Including, but not limited to, maintenance of information network equipment, failure of information network connection, failure of computer, communication or other systems, power failure, strike, labor dispute, riot, uprising, disturbance, insufficient productivity or means of production, fire, flood, storm, explosion, war, government action, changes in laws and regulations, orders of judicial administrative authorities, etc., which result in inability or delay of service Circumstances.

(2) Damage caused by deliberate sabotage by others, computer viruses, Trojans or other malicious programs, hacking attacks.

(3) Problems such as device compatibility errors, network overload, and third-party website issues.

(4) Improper user operation.

(5) The user uses the Service in a manner not authorized by the BI platform.

(6) Situations beyond the control or reasonable anticipation of other BI platforms.

9.2 In the course of using BI platform services, you may encounter risks from network information or other user behavior. The BI Platform will conduct daily checks on the relevant content and handle reports or complaints accordingly, but the BI Platform shall not be liable for the authenticity, suitability or legality of any information not posted or published by the BI Platform, nor shall it be liable for damages caused to you by infringement by third parties.

9.3 Any risk of leakage of personal information, loss of property, etc. resulting from your own disclosure of your registered account and verification code to others, sharing of your registered account with others, lending or transferring your account to others for use shall be borne by you alone, and BI platform shall not be liable for any liability.

9.4 BI Platform shall not be liable for any inability to use the services of BI Platform or any other loss resulting from your provision of incorrect, incomplete or false information to BI Platform.

9.5 BI Platform shall not be liable for the inability to send messages to you or the inability to send messages to you immediately and accurately due to force majeure factors such as the malfunction of the SMS operator's network, natural disasters, man-made calamities, wars, etc., or the unavailability of your mobile phone network access for receiving the messages.

9.6 BI Platform may provide links to other websites, but these linked websites are not controlled by BI Platform, and the use and specific content of these websites do not represent the position of BI Platform, and BI Platform shall not be liable to you for browsing or using the linked websites.

9.7 You understand and agree that, to the extent permitted by law, BI Platform shall not be liable for any loss of profits (whether direct or indirect), loss of goodwill, loss of opportunity, loss of data, other indirect or incidental losses, or losses resulting from your own fault or cause. The amount of any BI Platform's liability for damages shall be limited to the amount that you or your corresponding enterprise user have paid to the BI Platform in the past 12 months.

9.8 BI Platform shall not be liable to you for any loss resulting from the acts or omissions of third parties, including but not limited to payment services, network access services, and infringement by any third party.

X. Termination of the Agreement

10.1 This Agreement shall terminate in any of the following circumstances:

(1) The BI platform may, in accordance with these laws and regulations or the terms of this agreement, reclaim, cancel your user account or cease providing services to you.

(2) This service Agreement terminates on the date of account cancellation when you cancel your account through BI Platform Self-service or BI Platform customer service in the event that you meet the account cancellation conditions announced by BI Platform.

(3) BI Platform has the right to terminate all platform services by reasonable advance notice in accordance with its own business arrangements, and this service agreement shall terminate on the date when all services of BI Platform are terminated in accordance with the legal procedures and methods.

10.2 After the termination of this Agreement, BI Platform will be unable to continue to provide you with any services or perform any other obligations, including but not limited to retaining or disclosing to you any

information in your original account, forwarding to you or a third party any information that has not been read or sent, etc.

10.3 The termination of this Agreement does not affect the validity of the relevant intellectual property terms and other terms that should remain valid in accordance with their content, nor does it affect the relevant rights and obligations of the parties prior to the termination of this Agreement, including but not limited to the non-breaching party's liability for past breach of contract against the breaching party in accordance with this Service Agreement.

Xi. Notice and Service

11.1 You are aware and acknowledge that BI Platform will notify you of important information through system announcements, in-site messages, pop-ups, or by sending electronic messages to the email address and mobile phone number you provided during registration. The notice shall be deemed to have been delivered to the recipient on the date of completion of publication or successful sending. The same method of service may also apply to the relevant arbitration or judicial proceedings (including the stages of prosecution, trial, enforcement, etc.).

11.2 You shall ensure that the contact information provided is accurate, valid and updated in real time. If the relevant notice, document or document cannot be delivered or is delivered in a timely manner due to reasons not attributable to the BI platform, such as inaccurate contact information provided or failure to update it, you shall bear the legal consequences that may arise therefrom.

12. Others

12.1 The conclusion, performance and interpretation of this Agreement and the settlement of disputes shall be governed by the laws and regulations of the People's Republic of China (excluding the application of conflict of laws).

12.2 In the event of any conflict between the BI Platform Service Terms and the current laws of the People's Republic of China, such terms shall be reinterpreted in full accordance with the law, while the remaining legal terms shall remain legally binding and influential to you.

12.3 In the event of any dispute between the parties regarding the content of this agreement or its execution, both parties shall resolve it through friendly consultation as far as possible; In the event that consultation fails, either party may bring a lawsuit to the people's court with jurisdiction in the place where Bi Ai (Shanghai) Business Consulting Co., Ltd. is located.

12.4 If you purchase BI Platform services in the form of a paper **contract, order or other paper document (collectively referred to as the "paper contract")**, you also acquire BI Platform user status, enjoy the rights under this agreement and shall perform the obligations under this Agreement. Matters not covered in the paper contract shall be subject to the terms of this agreement.

13. How to contact us

13.1 If you have any questions, comments or suggestions regarding this agreement, you may contact us in the following ways and we will respond to your request within 15 working days:

BI platform email: info@bi-shconsulting.com